

Trainingⁱ Terms and Conditions:

Course Fees

Reservations are made on the basis that training courses will be charged at the rate in effect on the date of course commencement. The course price does not cover any travel, accommodation or living expenses, which the delegate may incur in attending our courses.

Payment Terms

Payment in full is to be made at least 6 working days in advance of course commencement. Ranjana Appoo and Eddie Appoo reserve the right to refuse admission or cancel the booking if payment in full is not received on time. Certificates will not be issued until the course has been paid in full. We will submit an invoice to company customers, which is due for payment by return. Payment is to be made to the bank account nominated by us. Individual delegates may pay by cheques made payable to Ranjana Appoo which must be received at least 6 days prior to course commencement.

Transfers

Delegates may NOT transfer to another training course. However bookings can be transferred to another delegate at any time up to the day before course commencement.

Cancellations

We reserve the right to cancel or change any scheduled course and undertake to provide reasonable notice of the cancellation or change except in the instance of an emergency. Should we cancel a course delegates will be offered an alternative date or a full refund. Our liability for such cancellation shall be limited to a refund of any fees paid for such course.

You may cancel bookings by notifying us at least 21 working days before commencement of the training course. If payment has been made a refund will be arranged and the booking will be removed from our system. No additional fee is charged for this. If your cancellation notice is received less than 21 working days before commencement of the course, you will be liable for the full amount of the course fees unless an alternative date is booked and agreed by us at the time of cancellation.

Prerequisites and Admission

We reserve the right to refuse admission to any individual whom we consider to be unsuitable for admission to the course premises or to remove any such person after the commencement of a course.

Intellectual Property Rights

All copyright, design right and other intellectual property rights used, created or embodied in or arising out of or in connection with the delivery of the services remains the sole property of Ranjana Appoo and Eddie Appoo and the Customer (client/student) and delegate shall not during or at any time after the completion of the services dispute the ownership of such rights. All materials and information (in whatever form) provided by us in connection with the services shall not be copied, distributed or be made available to third parties and shall be used only for the purpose for which they were provided. The delegate is, subject to the previous paragraph, entitled to keep for their own use any course materials that are issued to them. You are not, without our prior written consent, entitled to copy any materials (including course materials) provided to you by us.

Force Majeure

If we are unable to provide any course, or any part of any course, for any reason beyond our reasonable control, we shall be entitled to postpone or cancel that course, or part of it. We shall endeavour to agree with the Customer an alternative mutually acceptable date and/or time to provide the postponed/cancelled training, but shall be under no obligation to do so. If no agreement can be reached on

rescheduling such training, we will make no charge for the cancelled training (or, as appropriate, will refund the cost of it to the Customer).

Termination

We may terminate this Agreement immediately if the Customer materially breaches the terms of the Agreement and does not remedy that breach (if it is capable of remedy) within such reasonable period as we specify. Upon termination of this Agreement for whatever reason Customer shall pay to us any outstanding monies due under this Agreement up to and including the date of termination.

Indemnity

For limited company Customers, Ranjana Appoo and Eddie Appoo and Customer will indemnify and hold harmless each other in respect of any loss, damage or impairments to their respective property and any death, injury or illness to their respective employees arising from or in connection with their courses whether or not this may be caused by negligence, error or omission of the party so indemnified. Notwithstanding the above, neither Ranjana Appoo and Eddie Appoo nor the Customer shall make any claim against or be liable to the other in respect of any indirect or consequential loss or damage, including but not limited to the loss of profit, and business interruption arising or alleged to arise out of either party's failure to properly carry out its obligation or from any other circumstances or cause including negligence.

General Areas of Note

Delegates are responsible for their own physical and mental well-being at all times. LiberatingTouch®, Jin Shin Jyutsu and Emotional Freedom Techniques are complementary health methodologies. Delegates are reminded that their primary health care responsibility lies with their General Practitioner. Delegates must meet and be able to produce prior to commencement of the course proof of any prerequisites set out for each course. Delegates must have proficient skills in English, both oral and written. All courses are offered on the basis of EHC Training being satisfied that there are sufficient delegates to justify running the course. If at any time we determine that the number of delegates does not justify running any course and decides to cancel or postpone a training course, our liability for such cancellation shall be limited to a refund of any fees paid for such course. No refunds shall be given if the delegate attends any rescheduled course or any other course instead of the cancelled course.

Personal belongings and items belonging to the client brought on to the training premises are the sole responsibility of the owner; we accept no responsibility for damage or loss to such items.

All bookings on courses are subject to the above terms and conditions and your acceptance of them constitutes a legally binding contract. You will be deemed to have accepted these terms and conditions (a) at the time of booking if booked online on an internet web site or (b), for bookings made in any other way, unless we receive written notice from you to the contrary within seven days of our sending you this document.

ⁱ Training courses include all courses facilitated/ presented by Ranjana and Eddie Appoo, founders of www.emotionalhealthcentre.com

Kindly read our disclaimer and release agreement at <http://www.emotionalhealthcentre.com/pdf/other/Disclaimer.pdf> This agreement is binding for all those who visit our website, book sessions, intensives or attend our workshops.